DOCKET NO.: MSFT-1969(303316.1) Application No.: 09/645,014

Office Action Dated: February 26, 2003

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Paul J. Lucas; Chris J. Hillery;

Confirmation No.: 1899

Wesley N. T. Pope

Serial No.: 09/645,014

Group Art Unit: 2124

Filing Date: August 23, 2000

Examiner: John Q. Chavis

For: Remote Software Installation And Maintenance

EXPRESS MAIL LABEL NO: EV 325636913 US

DATE OF DEPOSIT: June 25, 2003

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 **RECEIVED**

JUN 3 0 2003

Sir:

Technology Center 2100

REPLY PURSUANT TO 37 CFR § 1.111

In re	esponse to the Official Action dated February 26, 2003, reconsideration is
respectfully requested in view of the amendments and/or remarks as indicated below:	
	Amendments to the Specification begin on page of this paper.
	Amendments to the Claims are reflected in the listing of the claims which begins on page of this paper.
	Amendments to the Drawings begin on page of this paper and include an attached replacement sheet.
\boxtimes	Remarks/Arguments begin on page 2 of this paper.

06/27/2003 SDENBOB1 00000047 09645014 110.00 DP 01 FC:1251